



Drobo 5C Firmware Release Notes 5 November 2020

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VERSION INFORMATION

Drobo Firmware: Version 4.2.1 [11.67.115458]

KEY HIGHLIGHTS

This is a firmware update release for the Drobo 5C

Fixes in 4.2.1

- Add ability to view important Events on the Drobo using Drobo Dashboard
- Improvements in unsafe power loss handling
- Fix for issue with HDDs being reported as SSDs
- Prevent archive disk drives being added to a diskpack
- Various stability improvements

Fixes in 4.1.4

- Improvements to thermal management during unexpected shutdowns

Fixes in 4.1.2

- Improvements in unsafe power loss handling and miscellaneous bug fixes

Fixes in 4.1.0 & 4.1.1

- Fix issue with **USB disconnects on certain Mac host systems and misc bug fixes**
Please also update Drobo Dashboard to the latest release 3.3.0

Fixes in 3.5.5

- Fix unsafe eject of volume on Mac host when shutting down device and misc bug fixes

Fixes in 3.5.4

- Fix unsafe disconnects seen with the Drobo during sleep/wake of Mac 10.11.x+ hosts, occasionally resulting in volume mount problems

Key Features

- Supports 64TB volume size
- Provides USB-C connector interface
- Supports backup on a second volume

KNOWN ISSUES

None



BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support.

Make sure that you keep all software up to date. This includes Drobo Dashboard, which as of this writing the latest release is 3.5.0.

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (myproducts.drobo.com/support).

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*

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